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Contact and Support Information

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Product information can be accessed by visiting Customer Support online: CCH Axcess Product Support.

In addition to product and account information, the Customer Support site offers answers to our most frequently asked questions, forms release status, Knowledge Base articles, training videos, and operating systems compatibility for each CCH Axcess[™] module. Access to these features is available 24/7.

The following Web site provides important information about the features and updates included in all CCH Axcess Tax releases: <u>Release Notes</u>.

Visit the <u>Application Status</u> Web page to view the current status of our CCH Axcess applications. The Application Status Web page is updated every 15 minutes.

Go to Contact Us to find Support calendars, as well as options to enter Web tickets for assistance.

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CCH Axcess[™] Tax Release Notes inform you of the enhancements and updates that have been made to Tax products and systems with the current release.

The updates provided in the Release Notes include the following:

- Contact and Support information
- Updates to Tax technology (such as, electronic filing updates, Organizer, roll forward, and technology enhancements)
- Updates made to Tax products (such as, form additions and updates, changes in diagnostics, and changes caused by regulatory updates)

To access a list of CCH Axcess[™] Tax Release Notes for the current year and for prior years, visit the <u>Release</u> <u>Notes</u> page on our Customer Support site.

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Tax Updates

Estate & Gift

Further updates and enhancements are available for Form 8971, Information Regarding Beneficiaries Acquiring Property From a Decedent.

Tax Product Updates

Estate & Gift (706/709) Product Updates

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Federal

An option is available to answer the "increase estate tax liability" question on Form 8971 Schedule A with N for marital and charitable assets and Y for all other assets as default.